





One tap is all it takes to reach the <u>SecureServe Portal</u> when you add it to your home screen!

https://portal.manulife.ca/secureserve

Easily manage your policy information and submit claims in no time by adding the **SecureServe Portal** right to your device's home screen. **Here's how:**

For Android Devices:

- 1. **Open Chrome:** Launch the Chrome browser on your Android device
- 2. Navigate to the SecureServe Portal: Enter the URL for the SecureServe portal and load the webpage
- Access the Menu: Tap the menu icon (three vertical dots) located in the topright corner of the screen
- 4. Add to Home Screen: Select "Add to home screen" from the dropdown menu
- 5. Name the Shortcut: Enter a name for the shortcut (e.g., "SecureServe") and tap "Add"
- 6. **Confirm Addition:** Follow any additional prompts to place the shortcut on your home screen

For iPhone or iPad:

- Open Safari: Launch the Safari browser on your iPhone or iPad
- 2. Navigate to the SecureServe Portal: Enter the URL for the SecureServe portal and load the webpage
- 3. Add Bookmark: Touch and hold the page until options appear, then tap "Add Bookmark"
- 4. Add to Home Screen: Select "Add to Home Screen" from the options
- Name the Shortcut: Tap the name field to enter a new name for the shortcut (e.g., "SecureServe") and then tap "Add"

For Desktop Computers:

- 1. Open Your Preferred Browser: This can be Chrome, Edge, or Firefox
- 2. Navigate to the SecureServe Portal: Enter the URL for the SecureServe portal and load the webpage
- 3. Drag the URL to Desktop:
 - Chrome/Edge/Firefox: Click and hold the lock symbol next to the URL in the address bar
 - Drag to Desktop: Drag the lock symbol to your desktop and release it. This creates a shortcut



If you have any questions or need help, feel free to call us at 1-888-596-8881 Monday to Friday, 8am to 8pm, EST.

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